



A Parent Guide to Remote Learning

Alverton Primary School The school will have a 2 level response to providing remote education:

Level 1: Where a contact-tracing group, pupil or siblings are isolating.

- Set a clear body of work for children of self-isolating households with work identified to be available from Day 1 of Covid-related school absence.
- On the first day of self-isolation, your child will be given a pack of work to cover their ten (school) day isolation period.
- Your child's teacher will contact you should other work be available online. This work would be set using Showbie, the school's website or Tapestry, depending on your child's age.

Level 2: Where a whole class, bubble or the school are required to enter isolation; or in response to any local lockdown. In this scenario roles and responsibilities of the staff affected are outlined below.

Your child's teacher will:

- Be available for up to 4 hours between 9.00 – 1.00 each week day. Teachers may also respond to work at other times.
- Teachers will communicate effectively to ensure that where children cannot access work online, alternative arrangements are made.
- Provide work for their class by the use of the online platforms eg Showbie and Tapestry as well as dedicated remote learning websites. Details of tasks and expectations will be set out on the home learning section of the school website and / or Showbie / Tapestry. A letter has been sent home from your child's teacher to clarify this.
- Teachers will check work and support pupils daily.

Staff can expect pupils to:

- Be contactable during the normal hours of the school day.
- Engage with work set by teachers completing tasks to the best of their ability.
- Upload records of their work through the designated channels.
- Seek help, if they need it, from teachers.
- Alert teachers if they are not able to complete work.

Staff can expect parents to:

- Support their children to complete work set by teachers so that they remain with the teaching sequence being delivered.
- Make the school aware if their child is sick or otherwise cannot complete work.
- Seek help from the school if they need it – for example with using the platforms effectively or hardware issues preventing home learning.
- Adhere to Remote Learning protocols e.g. loan agreement for school IT equipment.

Safeguarding

As ever, parents are encouraged to contact the DSL (Mr Higgs at head@alverton.cornwall.sch.uk) if they wish to report safeguarding concerns, e.g. regarding harmful or upsetting content or incidents of online bullying. The school will also signpost families to the practical support that is available for reporting these concerns.

Contacting Us

During the self-isolation period, you can contact your child's class teachers by the email address previously advised (ie classname@alverton.cornwall.sch.uk) or through Tapestry in the EYFS. Alternatively, please email the school office on secretary@alverton.cornwall.sch.uk or by phone on 01736 364087 and they will pass your message on. We would remind all parents that staff should always be contacted through the appropriate channels and not through personal phone numbers or email addresses or by direct messaging on social media.